

# Hospitality

## The 14-19 Diploma

The Diplomas have been developed by employers and education representatives and will cover 17 sector lines. The content of each Diploma therefore highlights the requirements of a specific industry. Each Diploma will provide the student with general learning opportunities, as well as a tailored industry specific education. The Diplomas will be phased in from 2008 until 2013 and will be available in three levels:

**Foundation, Higher and Advanced.**

The Diploma for Hospitality will provide students with an insight into this exciting and people focused industry. Students will learn about the business and financial processes as well as the operational aspects of the industry.

### How can I help?

To make the Diploma a success, schools will need the support and expertise of local employers. If you want to play a role in these new qualifications and make an investment in your future workforce, you can provide support by:

- Offering a work experience placement (up to 20 days)
- Acting as a visiting speaker
- Offering a professional development placement or work shadowing opportunity for a teacher
- Hosting a school visit
- Providing a work related activity or project brief
- Providing practical activities

### Why should I get involved?

Employers can help students to make more informed choices about their future careers. By becoming involved in the delivery of the Diploma, employers can help shape the future workforce. Supporting the Diploma will provide employers with networking opportunities, along with the chance to 'buddy' with a partner school. If you feel you can help with the delivery of the Diploma and enhance this new qualification, please contact:

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## What will the Key features be?

- The U.K hospitality Industry
- People in the hospitality Industry
- Business and finance in the hospitality Industry
- Hospitality Operations

## What topics will be included?

The U.K hospitality Industry: Students will learn about the range of services provided in this sector. The importance of this industry on the economy and the main factors which affect it. The features of customer service and impact this can have on the business in featured in this topic.

## People in the Hospitality Industry

This topic introduces students to the need communicate efficiently and work as part of a team. Students will learn about the range of job roles and how these impact each other.

## Business and finance in the Hospitality Industry

This topic introduces students to the principles of gross net profit, cash sales, credit and cash flow. Students will learn about the importance of budgeting and break even analysis.

## Hospitality Operations:

This topic focuses on the range of food and beverages available in different establishments. Students learn about the impact of changes and trends and how this affects customer needs and service. Students are introduced to how food is prepared and cooked whilst highlighting the importance of healthy eating.